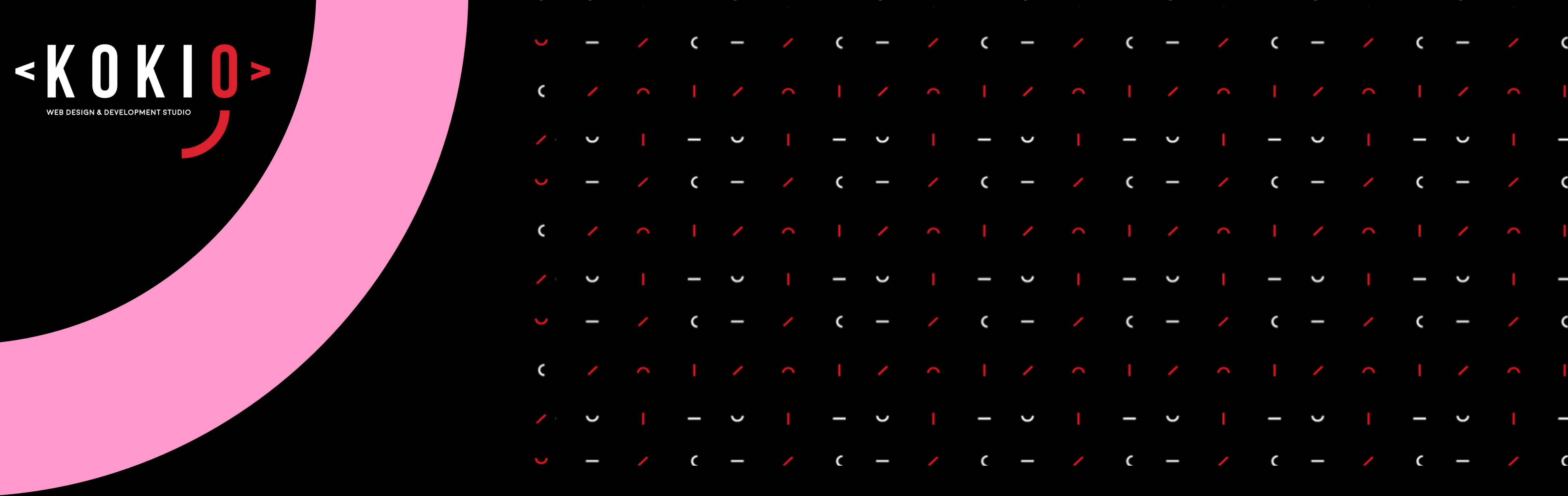




Where the Jungle
meets the Cloud

GET IN TOUCH

Website: kokio.co.uk
Email: hello@kokio.co.uk
Instagram: [@Kokio](https://www.instagram.com/Kokio)
Facebook: [@Kokio](https://www.facebook.com/Kokio)

WELCOME TO KOKIO,
THE FORWARD-THINKING
ECOMMERCE AGENCY
KOKIO.CO.UK

ABOUT KOKIO

At Kokio, we provide a comprehensive range of services designed to elevate your business and ensure your online presence is both dynamic and effective. Whether you're starting from scratch or looking to enhance an existing platform, our solutions are tailored to meet your unique needs.

WHAT WE DO

From setting up and maintaining eCommerce stores to pioneering web applications to help you run and manage your business better. Our services are aimed at building and optimising new and existing digital infrastructure for individuals and businesses to ensure their success and survival in the digital age in which we live.

Where we excell

ECOMMERCE+

At KOKIO, we specialise in developing Complete Ecommerce Solutions that manage every aspect of online retail, from website design to customer support.

All-in-one Ecommerce Solution.

We Manage Everything from Website Creation to Fulfilment. That includes warehousing, logistics and customer support.

CUSTOMER SERVICE

At KOKIO, we believe in the benefits of genuine human interaction. That's why we provide real, human customer support services —no bots, no automated responses, just authentic, personalised assistance.

We offer a bespoke level of customer service, where we learn your products and services to help your customers make purchasing decisions, manage their accounts, and provide useful and effective product information.

AMAZON+

Amazon is a global platform with an immense customer base.

At KOKIO, we enable your business to succeed on Amazon. Specialising in Amazon Account Setup and listing optimisation, we ensure your product listings are compelling, informative, and align with your desired brands presentation, helping you stand out in a competitive marketplace, boosting your visibility and driving sales.

SOFTWARE

At KOKIO, we offer a suite of advanced software solutions to meet your business needs, starting with the flagship product, DataViewer. Our solutions streamline processes, ensure compliance, and boost productivity

A Powerful Electronic Document Management Solution (EDMS

We are brand accelerators.

We can connect all of your sales chanel

ECOMMERCE+

What is it?

An end to end design to delivery service where your website gains access to our Multi Channel Ecommerce Fulfilment Network.

How it works.

Our team works to design and develop your website sales channel, we then connect your website to our fulfilment network and warehouse your products.

You receive orders on website, we receive these orders and immediately pick, pack and dispatch your orders to your customers. If your customer has any problems, we can also provide them with specialised human customer service.

We can also import your orders from all major Sales Channels and established websites if you do not require a new website

Is this service right for me?

Our ideal customers are medium and large brands with at least 100 orders per week.

OUR ALL-IN-ONE ECOMMERCE SERVICE



Every project we undertake is infused with dedication, enthusiasm, and a genuine love for what we do. We aim to create platforms that are visually appealing, functional, user-friendly, and tailored to your needs.

WEBSITE DESIGN & DEVELOPMENT

Efficient inventory management and strategic location for faster shipping.

WAREHOUSING

User-friendly designs with seamless navigation and secure payment gateways.

MULTI CHANNEL LOGISTICS

Reliable carriers for various shipping options.

CUSTOMER SUPPORT

Empathetic and efficient trained support team.

CUSTOMER SERVICE

What is it?

Online customer support provides assistance and resolves issues through digital channels like live chat, email, or social media. It ensures that customers get help quickly and conveniently, no matter where they are.

How it works.

Customers can reach out through the support platform, describe their issue or ask questions, and receive guidance from trained representatives in real-time or within a set response window.

The process is seamless, offering a personalised experience tailored to the customer's needs.

Automated systems or knowledge bases can also provide instant answers for common queries.

Is this service right for me?

Online customer support is ideal for businesses looking to offer flexible, efficient service without the limitations of in-person or phone-based support. It's perfect for companies with a large customer base or those wanting to provide 24/7 support. If you need to offer fast and accessible solutions, this service is a smart choice.

OUR ALL-IN-ONE CUSTOMER SUPPORT

Designed to provide seamless assistance for your customers throughout their entire experience. From initial queries to after-sales care, we ensure every interaction is smooth, efficient, and tailored to your needs.

PERSONALISED ASSISTANCE

We approach every customer with empathy and understanding, offering solutions that meet your specific requirements.

REAL-TIME PROBLEM SOLVING

Our trained support team responds quickly to any issues, ensuring that problems are resolved as efficiently as possible.

PROACTIVE COMMUNICATION

We keep you informed at every stage, from order confirmation to delivery updates, ensuring peace of mind.



AMAZON+

What is it?

Amazon+ is a powerful service designed to elevate your business presence on Amazon, one of the world's largest eCommerce platforms. With its extensive customer base, Amazon+ offers your brand unparalleled access to potential customers, making it an essential tool for growth.

How it works.

At KOKIO, we specialise in Amazon Account Setup and listing optimisation within the Amazon+ framework. We ensure your product listings are not only compelling and informative but also align perfectly with your brand's presentation. This optimisation helps your products stand out in a competitive marketplace, boosting visibility and driving sales. We handle every aspect of the process, from creating your account to refining listings, so you can focus on your business.

Is this service right for me?

Amazon+ is ideal for medium to large brands aiming to maximise their sales potential on Amazon. If you want to improve your product visibility and attract a wider audience while ensuring your listings reflect your brand's identity, Amazon+ is the right choice for you. With our expert support, your business can thrive in the bustling Amazon marketplace.

OUR ALL-IN-ONE AMAZON PLATFORM SUPPORT



If you're looking to harness the power of Amazon's extensive reach and enhance your brand presence, Amazon+ is the perfect fit.

COMPREHENSIVE DATA ANALYTICS

With Amazon+, you gain access to detailed analytics that provide insights into customer behaviour, sales trends, and market performance. This data helps you make informed decisions, optimising your strategies for better results.

INVENTORY MANAGEMENT

Amazon+ offers efficient inventory management solutions, allowing you to track stock levels in real-time. This ensures you can meet customer demand without overstocking, reducing costs and maximising profits.

FLEXIBLE FULFILMENT OPTIONS

Whether you prefer Fulfilment by Amazon (FBA) or managing logistics in-house, Amazon+ accommodates your choice. This flexibility allows you to tailor your fulfilment strategy to best suit your business model.

SOFTWARE

What is it?

At KOKIO, we provide a comprehensive suite of advanced software solutions designed to address the unique needs of your business. Our flagship product, DataViewer, serves as the cornerstone of our offerings, helping organisations manage and analyse data efficiently. Our software solutions are tailored to streamline processes, ensure compliance, and enhance overall productivity.

How it works.

At KOKIO, we specialise in Amazon Account Setup and listing optimisation within the Amazon+ framework. We ensure your product listings are not only compelling and informative but also align perfectly with your brand's presentation. This optimisation helps your products stand out in a competitive marketplace, boosting visibility and driving sales. We handle every aspect of the process, from creating your account to refining listings, so you can focus on your business.

Is this service right for me?

Our software solutions are ideal for businesses seeking to optimise operations, enhance productivity, and maintain compliance in a rapidly changing environment. If you are looking for a reliable partner to streamline your processes and provide actionable insights, KOKIO's suite of software solutions, starting with DataViewer, is the right choice for you. With our advanced tools, your business can thrive in today's competitive landscape.

OUR ALL-IN-ONE AMAZON PLATFORM SUPPORT



SOFTWARE +

If you're ready to take your operations to the next level with streamlined processes, customisable tools, and robust data management, KOKIO's software solutions are exactly what you need.

ENHANCED SECURITY

Our software solutions come equipped with advanced security features, ensuring that your sensitive data remains protected and only accessible to authorised personnel.

COST EFFICIENCY

By automating tasks and reducing manual processes, our software solutions help your business save on operational costs and boost productivity.

COMPREHENSIVE SUPPORT

We provide ongoing technical support to ensure your software runs smoothly. Our dedicated team is available to assist with any issues, upgrades, or customisation requests, ensuring you get the most out of your investment.